



IMMEDIATE EMPLOYMENT OPPORTUNITY

Field Service Technician



Nationwide Boiler Delivers:

- Competitive Salaries & Incentives
- Attractive Benefits Package
- Safe & Comfortable Working Conditions
- Opportunities for Advancement
- Challenging Work Assignments

Benefit Highlights:

- Paid Family Medical & Dental
- 401K/ Profit Sharing Plan
- 9 Paid Holidays a Year
- Paid Sick Leave
- Employee Life Insurance

Corporate Quick Facts:

- Founded in 1967, Privately Owned
- Products Include Boiler Rentals/Sales, SCR Systems, Economizers, Feedwater Systems & PLC Controls
- Over 60% of Sales are from Repeat Customers
- 25,000 sq. ft. Fabrication Facility

Nationwide Boiler Inc.

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* Benefits are subject to change without notice.

Nationwide Boiler Inc. has an immediate employment opportunity for a qualified Field Service Technician who will be responsible for performing start-up services, troubleshooting and repair activities on natural gas and light oil-fired industrial boilers in the field and at Nationwide Boiler's fabrication facility, located in Fremont, CA. Typical duties include performance test firing, electrical work, start-ups and service calls on boilers, feedwater systems, water softeners and air pollution control equipment.

Major Duties & Responsibilities

- Utilizes test equipment, meters, and ones mechanical abilities to fire boilers and related equipment to ensure proper operation prior to and during installation.
- Performs independent start-up of boilers and related equipment.
- Assists Service team in conducting field service calls to perform start-ups, troubleshooting, or other service related activities as needed.
- Performs basic electrical and mechanical repairs on boilers and auxiliary equipment.
- Communicates well to new and existing customers to determine the nature of boiler specific problems, provide equipment training, explain services and operations, and provide engineering support.
- Completes required field service reports which document work performed, nature of problems, hours worked, etc.
- Develops and maintains good customer relations and rapport. Looks for new sales opportunities and equipment improvements. Promotes Nationwide Boiler and its associates in a favorable way.
- Exhibits a commitment to provide exceptional customer service.
- Requires some overnight travel and overtime.

General Knowledge & Equipment Skills

- Knowledge of electrical and mechanical systems in industrial steam and power plant operations.
- Ability to communicate effectively with customers, vendors, contractors, sales personnel, and other shop and service employees.
- Familiarity using electrical and mechanical testing equipment.
- Ability to use hand and power tools, combustion analyzers, and welders.

Preferred Requirements

College degree in either of the following fields of study or at least 5 years of relevant work experience:

- Facilities Engineering Technology
- Marine Engineering Technology
- Mechanical or Chemical Engineering

Must possess a valid California driver's license and have U.S. Citizenship. This position reports to Nationwide Boiler's Service Manager and is located in Fremont, CA.